

Bridal Services Terms and Conditions 2017

Pricing

- Hair styling pricing does not include a blowdry. Your hair must be completely dry upon arrival or you will be charged for a blowdry in addition to your 'do.
- Prices are subject to change unless a final quote has been given and a deposit paid

Trials

- Clients are required to pay the full cost of the trial in cash or via debit/credit card on the day.
- 48h notice must be given if you wish to cancel or reschedule an appointment.
Failure to do so may mean you will be charged a 50% cancellation fee.
- 2 hours are set aside for this process and up to two styles can be tried out. Additional fees apply if more changes are made or if the appointment runs overtime.
- Trials are non-refundable. They are an opportunity to see if we are a right fit for each other and to work out the most flattering style for you. Some people have up to 3 or 4 trials. Each one being an additional fee. In the case of any stylist making an error, you will receive a re-trial free of charge.

Booking & Deposit

- Booking is subject to availability.
- Upon booking with The Distinctive Dame, a 40% non-refundable booking fee /deposit is required to secure your wedding date. Failure to do this means that we are free to prioritise other jobs over your wedding.
- If you choose to reschedule your wedding day and the team is available on that day, your booking fee can be transferred over.

Payments

- The remaining 60% of your balance can be paid via bank deposit no later than one week prior to your event day

Cancellations

- Please understand that we operate on a small scale. If we set aside the time for you, we expect you to honour your booking. Of course, life happens and circumstances change so if you need to cancel or change an appointment we ask that you give us 48 hours notice.
- Cancellation of any wedding day must be given in writing via email. If a cancellation is made after you have made your booking your deposit will be forfeited.



Looking forward to working with you!

www.thedistinctivedame.com.au

